

Privacy Policy for Client Data

Effective Date: 20/02/2025

1. Introduction

Deboik values your privacy and is committed to protecting your personal and business information. This Privacy Policy explains how we collect, use, and protect client data while providing our services, including web solutions, mobile applications, brand identity services, and consultancy.

2. Information We Collect

We may collect the following types of information from our clients:

- Personal Information: Name, email, phone number, and business details.
- Payment Information: Billing details for transactions (processed securely).
- Project Data: Requirements, preferences, and content related to your project.
- Technical Data: Logs, analytics, and system interactions to enhance user experience.

3. How We Use Your Information

Deboik uses client data strictly for:

- Delivering requested services (development, design, and consultancy).
- Managing client communication and support.
- Processing payments securely.
- Enhancing security and improving user experience.
- Compliance with legal obligations.

4. Data Security

We implement industry-standard security measures to protect your data from unauthorized access, alteration, or loss. This includes encrypted storage, access controls, and regular security audits.

5. Data Sharing

We do **not** sell or share your data with third parties except:

- When required by law.
- With trusted partners (e.g., hosting providers) who adhere to strict data protection standards.
- When necessary for service delivery, with your explicit consent.

6. Client Rights

You have the right to:

- Request access to your data.
- Correct or update inaccurate information.
- Request data deletion (subject to legal and contractual obligations).

7. Data Retention

We retain client data only as long as necessary for service delivery, legal compliance, and security purposes. Upon request, we can delete or anonymize your data.

8. Changes to This Policy

Deboik may update this Privacy Policy periodically. Clients will be notified of significant changes via email or our website.

9. Contact Information

For any questions regarding this Privacy Policy, please contact us at:

Email: support@deboik.com

C Phone: (+234)9125273293

By engaging with Deboik, you acknowledge and agree to this Privacy Policy.